

Coptic Orthodox Church Diocese of Sydney
And affiliated Regions - ST. BARBARA AND
ST. ABBANOUFER THE HERMIT
16 St John Road
Bradbury NSW 2560



Direct Debit Request (DDR)

Magued Khalil

Request and Authority to
debit

Your Surname or company name

Coptic Orthodox Church Diocese of Sydney and Affiliated Regions

Your Given names or ABN/ARBN "you"

61746813182

request and authorise Coptic Orthodox Church Diocese of Sydney and Affiliated Regions - **ST. BARBARA AND ST. ABBANOUFER THE HERMIT** - 665326 to arrange, a debit to your nominated account to pay for **Donations**.

This debit or charge will be arranged by Coptic Orthodox Church Diocese of Sydney and Affiliated Regions - **ST. BARBARA AND ST. ABBANOUFER THE HERMIT** financial institution and made through the Bulk Electronic Clearing System (BECS) from your nominated account and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.

Amount of debit

Any amount **Coptic Orthodox Church Diocese of Sydney And affiliated Regions - ST. BARBARA AND ST. ABBANOUFER THE HERMIT** has deemed payable by you

(Tick if applicable) ☐

OR

The amount specified in the invoice we have sent you, for payment on a due date

(Tick if applicable) ☐

OR

As outlined below continuing to end date (Tick if applicable) ☐

Frequency

Periodic Amount

\$

End date or Until Further Notice ☐

Your account to be debited

Name/s on account

Financial institution name

BSB number (Must be 6 digits)

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Account number

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Your contact details

Address:

Email:

Phone:

The best way

for us to write to you is by using the above email ☐ or ☐ address.

Confirmation

By signing and/or providing us with a valid instruction in respect to your Direct Debit Request, you have confirm that:

- you are authorised to operate on the nominated account; and

	• you have understood and agreed to the terms and conditions set out in this Request and in your Direct Debit Request Service Agreement.
Your Signature	<u>Signed in accordance with the account authority on your account:</u> Signature: Date: Contact details: As Above
Second account signatory (if required)	<u>Signed in accordance with the account authority on your account:</u> Signature: Name: Date: Contact details: Address: Email: Phone:

Coptic Orthodox Church Diocese of Sydney And affiliated Regions - ST. BARBARA AND ST. ABBANOUFER THE HERMIT 16 St John Road Bradbury NSW 2560		Direct Debit Request Service Agreement
This is your Direct Debit Service Agreement with Coptic Orthodox Church Diocese of Sydney And affiliated Regions - ST. BARBARA AND ST. ABBANOUFER THE HERMIT ABN 61 746 813 182 - 665326 (the Debit User). It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider. Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.		
Definitions	account means the account held at <i>your financial institution</i> from which <i>we</i> are authorised to arrange for funds to be debited. agreement means this Direct Debit Request Service Agreement between <i>you</i> and <i>us</i>. banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia. debit day means the day that payment by <i>you</i> to <i>us</i> is due. debit payment means a particular transaction where a debit is made. Direct Debit Request means the written, verbal or online request between <i>us</i> and <i>you</i> to debit funds from your account. us or we means Coptic Orthodox Church Diocese of Sydney And affiliated Regions - ST. BARBARA AND ST. ABBANOUFER THE HERMIT, (the Debit User) <i>you</i> have authorised by requesting a <i>Direct Debit Request</i>. you means the customer who has authorised the <i>Direct Debit Request</i>. your financial institution means the financial institution at which you hold the <i>account</i> you have authorised <i>us</i> to debit.	
1. Debiting your account	1.1 By submitting a <i>Direct Debit Request</i>, <i>you</i> have authorised <i>us</i> to arrange for funds to be debited from <i>your account</i>. The <i>Direct Debit Request</i> and this <i>agreement</i> set out the arrangement between <i>us</i> and <i>you</i>. 1.2 <i>We</i> will only arrange for funds to be debited from <i>your account</i> as authorised in the <i>Direct Debit Request</i>. or <i>We</i> will only arrange for funds to be debited from <i>your account</i> if <i>we</i> have sent to the address nominated by <i>you</i> in the <i>Direct Debit Request</i>, a billing advice which specifies the amount payable by <i>you</i> to <i>us</i> and when it is due. 1.3 If the <i>debit day</i> falls on a day that is not a <i>banking day</i>, <i>we</i> may direct <i>your financial institution</i> to debit <i>your account</i> on the following <i>banking day</i>. If <i>you</i> are unsure about which day <i>your account</i> has or will be debited <i>you</i> should ask <i>your financial institution</i>.	
2. Amendments by <i>us</i>	2.1 <i>We</i> may vary any details of this <i>agreement</i> or a <i>Direct Debit Request</i> at any time by giving <i>you</i> at least 30 (thirty) days written notice sent to the preferred email or address you have given <i>us</i> in the <i>Direct Debit Request</i>.	
3. How to cancel or change direct debits	3.1 You can: a) Cancel or suspend the Direct Debit Request; or b) change, stop or defer an individual payment, or at any time by giving <i>us</i> at least 10 Business days' notice. To do so, contact <i>us</i> at Donations@stbarbara.org.au or by telephoning <i>us</i> on 0406 292 291 during business hours; or You can also contact your own financial institution, which act promptly on your instructions.	

4. Your obligations	4.1 It is <i>your</i> responsibility to ensure that there are sufficient clear funds available in <i>your</i> account to allow a <i>debit payment</i> to be made in accordance with the <i>Direct Debit Request</i>. 4.2 If there are insufficient clear funds in <i>your account</i> to meet a <i>debit payment</i>: a) <i>you</i> may be charged a fee and/or interest by <i>your financial institution</i>; b) <i>we may charge you reasonable costs</i> incurred by <i>us on account of there being insufficient funds</i>; and c) <i>you</i> must arrange for the <i>debit payment</i> to be made by another method or arrange for sufficient clear funds to be in <i>your account</i> by an agreed time so that <i>we</i> can process the <i>debit payment</i>. 4.3 <i>You</i> should check <i>your account</i> statement to verify that the amounts debited from <i>your account</i> are correct.
5. Dispute	5.1 If you believe there has been an error in debiting <i>your account</i>, <i>you</i> should notify us directly on Donations@stbarbara.org.au or 0406 292 291 . Alternatively you can contact your financial institution for assistance. 5.2 If <i>we</i> conclude as a result of our investigations that <i>your</i> account has been incorrectly debited <i>we</i> will respond to <i>your</i> query by arranging within a reasonable period for <i>your financial institution</i> to adjust <i>your</i> account (including interest and charges) accordingly. <i>We</i> will also notify you in writing of the amount by which <i>your account</i> has been adjusted. 5.3 If <i>we</i> conclude as a result of our investigations that <i>your account</i> has not been incorrectly debited <i>we</i> will respond to <i>your</i> query by providing <i>you</i> with reasons and any evidence for this finding in writing.
6. Accounts	<i>You</i> should check: a) with <i>your financial institution</i> whether direct debiting is available from <i>your account</i> as direct debiting is not available through BECS on all accounts offered by financial institutions. b) <i>your</i> account details which <i>you</i> have provided to <i>us</i> are correct by checking them against a recent <i>account</i> statement; and c) with <i>your financial institution</i> before completing the <i>Direct Debit Request</i> if <i>you</i> have any queries about how to complete the <i>Direct Debit Request</i>.
7. Confidentiality	7.1 <i>We</i> will keep any information (including <i>your account</i> details) in <i>your Direct Debit Request</i> confidential. <i>We</i> will make reasonable efforts to keep any such information that <i>we</i> have about <i>you</i> secure and to ensure that any of <i>our</i> employees or agents who have access to information about <i>you</i> do not make any unauthorised use, modification, reproduction or disclosure of that information. 7.2 <i>We</i> will only disclose information that <i>we</i> have about <i>you</i>: a) to the extent specifically required by law; or b) for the purposes of this <i>agreement</i> (including disclosing information in connection with any query or claim).
8. Contacting each other	8.1 If <i>you</i> wish to notify <i>us</i> in writing about anything relating to this <i>agreement</i>, <i>you</i> should write to: Donations@StBarbara.org.au 8.2 <i>We</i> will notify <i>you</i> by sending a notice to the preferred address or email <i>you</i> have given <i>us</i> in the <i>Direct Debit Request</i>. Any notice will be deemed to have been received on the second <i>banking day</i> after sending.